



# Guest information

We wish you a pleasant relaxation!







## HOUSE ORDER FOR THE GUESTS WITH TENT, CARAVAN AND RV

The checking in into the campsite supposes that our guests learned our house order and accept it as mandatory for themselves.

### Check-in Check-out

#### **in pre-season /post-season**

- **arriving** between 7:00 - 22:00
- **departure** until 18:00
- **paying** until 18.00

#### **in high season ( July-August )**

- **arriving** between 07:00 – 22:00
- **departure** until 12:00
- **paying** until 12:00

- Upon arrival the guests should check in at the reception.
- The camping reception is open 24/7 during the season. If you have any questions, need assistance, or would like information about local attractions and events, please contact our colleague. During the winter season, our guests can contact the reception of the Hungarospa Thermal Hotel.
- The valuables and documents can be left at the reception for safekeeping, otherwise we do not assume liability for them. Please hand in found items at the reception.
- Next to the camping reception, there is an ATM machine available for HUF cash withdrawals.
- First aid kit available at the reception.
- The wrist-band (placed around the arm) is for the certain person, it can't be transferred, it shall be worn accordingly. It should be presented when entering or exiting the campsite, and it shall be checked by the barcode reader when entering the spa area.
- The eventual changes shall be reported immediately (e.g. earlier departure, change of plot, etc). No foreign people can enter the campsite, the visitors can ask for entry at the reception.
- If on the previously announced day of departure the guest remains in the campsite beyond the above-mentioned departure time, we are charging an extra fee equalling the amount that corresponds to the cost of an entire day.
- In case of plotted area only the plot can be occupied. No other area can be used besides the designated area, not even temporarily, the guest's car shall remain within the guest's own designated plot.
- Please do not disturb the other guests between 13.00 and 14.00 respectively between 22.00 and 7.00.

- In the interest of the other guests we are not accepting new guests between 22.00 and 7.00 in the morning and there is no vehicle-traffic. In this period no activity can be performed that would disturb others.
- The manager and staff of the accommodations are authorized to monitor compliance with the house rules and to request guests to adhere to them. Indecent and uncivilized behavior, disturbing the peace of others and the community's rest, behavior violating public morals, loudness, continuous littering, and actions harming the business interests of the accommodations will result in immediate expulsion from the premises.
- In the campsite area and the community facilities can be used by the minor children accompanied by their parents or relatives, the parents or the accompanying people shall be held liable for their behaviour.
- In order to sustain the order and cleanness please place the garbage in the garbage bins. There are selective garbage containers placed at the reception, near the kitchen building and in the 6th street, use them please!
- Please do not use the social buildings during the cleaning period!
- Building fires are only allowed in designated areas for cooking or grilling purposes, following fire safety regulations. Fires must be extinguished at the end of the program (no later than 22:00) in all cases!
- It is strictly prohibited to drive nails into trees, cut branches, or pour food scraps or pollutants onto the vegetation or into the rainwater drains.
- The sewage containers of the Recreation vehicles / caravans can be emptied into the chemical WC built for this purpose.
- Car washing, setting up and operating jacuzzis and small pools are prohibited for environmental reasons at the campsite! Please help our energy saving efforts by turning off your air conditioners when you are away.
- Please do not perform commercial activity within the camping area!
- Within the camping area the dogs should be on leash! Due to the strict regulation the dogs can't be taken into the water block or community cooking area, or entire beach area. Every dog owner is responsible for the personal- and material-related damages.
- The information and detailed fire-protection house order related to extraordinary events can be found at the reception.
- The pre-occupation of the tent and caravan / RV plots is not active in July / August.
- The rules of the road (KRESZ) apply on the campsite. The maximum allowed speed for all vehicles is 5 km/h. Driving under the influence of alcohol is strictly PROHIBITED! Please use electric scooters and bicycles on the campsite in a manner that does not endanger your own and others' physical integrity! It is FORBIDDEN to ride bicycles or scooters on the entire beach area!
- We reserve the right to make changes to the house rules.

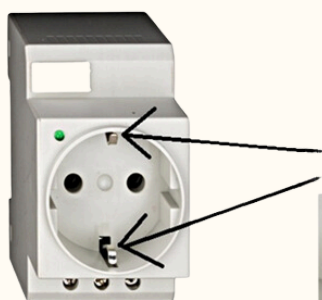
**We wish you a pleasant stay – personnel of the  
Hungarospa Hajdúszoboszlói Zrt. and the campsite!**

## FIRE SAFETY REGULATIONS

- It is prohibited to engage in any activities on the campsite that may cause fire or explosion.
- Smoking is strictly prohibited on the campsite, in common areas, and facilities! Guests are allowed to smoke only in the area of their rented tent or caravan, where conditions for safely extinguishing burning tobacco products are provided. This requires a non-flammable ashtray filled with sand or water.
- It is prohibited to throw away burning tobacco products or matches on the campsite; they must be disposed of in the designated containers! There is a designated smoking area next to and opposite the reception.
- It is forbidden to use open flame heating or cooking devices, or pyrotechnic materials on the rented sites! Lighting devices (candles, oil lamps, etc.) may only be used with appropriate safety measures, they must be secured against falling, and extinguished when no longer needed.
- Cooking or grilling devices, whether open flame or electric, may only be used in a manner that does not pose a fire or explosion hazard to the surroundings. Open flame or electric cooking/grilling devices must not be left unattended during use. In case of danger, strong wind, rain, or when no longer needed, the fire must be extinguished immediately, or the device must be turned off.
- It is strictly forbidden to use flammable or explosive liquids (e.g., gasoline, diesel, paint thinner, etc.) to ignite a fire or accelerate combustion during cooking.
- Before setting up gas-powered cooking equipment, it is necessary to check for leaks. Checking for leaks with an open flame is strictly prohibited! Leaks should be checked with soapy water and a sponge, or with a special foaming spray designed for this purpose.
- After completing the cooking activities, the person using the cooking area is obliged to inspect the site and its surroundings from a fire safety perspective, and eliminate any conditions that could cause a fire.
- It is forbidden to use non-standard, fire, or hazardous electrical appliances on the campsite. Only those electrical devices that are in excellent technical condition, correctly installed, and properly connected may be operated (e.g., stove, refrigerator, air conditioning, lighting devices, etc.).
- Charging electric cars on the campsite is prohibited. Please inquire at the reception for the nearest charging locations.
- When leaving the rented area, electrical appliances connected to the network must be turned off. Electrical appliances that are not used for an extended period must be disconnected from the power supply. This does not apply to devices designed for continuous operation (e.g., refrigerators).
- Only one unit may be operated from a single socket, and using power strips is strictly prohibited!
- When using an extension cord, another extension cord cannot be connected to it. The maximum length of the extension cord can be 3 meters.
- Only plugs that comply with Hungarian standards may be used.
- The guest is obliged to inspect the socket outlets in the connection box and ensure they are in perfect condition before use. If the grounding contact is not in proper condition, they must notify the staff. The outlet must not be used until the staff has inspected/replaced it.



Applicable plugs and sockets: 



**Use the socket in perfect condition with good protective contacts!**

Non-applicable plugs:





## Emergency telephone number

**The number 112 is the emergency call number that can be dialed 24 hours a day in all European Union member states. By calling this number, immediate assistance can be obtained from emergency services such as the Police, Ambulance, and Fire Department.**

**When making an emergency call, you should always provide the following essential information:**

- Your name and phone number;
- The location of the incident;
- What happened, who needs assistance;
- Whether anyone is in immediate danger as a result of the incident;
- The number of possible casualties and the severity of injuries;
- Whether the incident is ongoing or has already occurred.