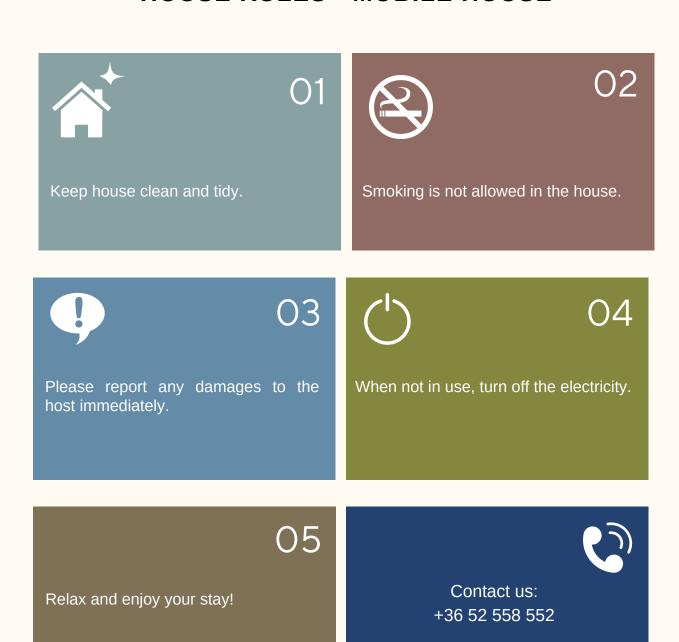


# **Guest information**



We wish you a pleasant relaxation!

## **HOUSE RULES - MOBILE HOUSE**





#### HOUSE ORDER FOR THE GUESTS ARRIVING TO MOBILE HOUSES

The mobile house is recommended for max. 5 adults.

**Caution**: the caution is HUF 20,000 / mobile house or EUR 100 to be presented at arrival. The delivery/receipt of the mobile house takes place based on inventory. In case of returning the mobile house and the full equipment we are returning the caution amount at departure.

**Cleaning**: We are handing over the mobile house in clean condition, and we kindly ask to have it back in the same condition.

- When leaving we kindly ask to take out the garbage to the waste-yard! Please leave the dishes in washed condition in the kitchen! If you wish to leave the washing-up to the campsite's personnel, you can do so for a certain fee. (HUF 3,000)
- It is **prohibited to smoke in the mobile house** and no pet can be introduced. Smoking areas are clearly marked with signs throughout the camping site.
- First aid kit available at the reception.
- The club membership discount of the campsite can't be applied for the mobile house prices.
- Arrival at 14:00 the earliest
- Departure at 10:00 the latest
- The wrist band is not valid on the day of departure for the mobile house guests.
- The valuables and documents can be left at the reception for safekeeping, otherwise we do not assume liability for them. Please hand in found items at the reception.
- The information and fire-protection house order related to extraordinary events can be found at the reception.
- Our guests are required to check in at the reception upon arrival.
- The camping reception is open 24/7 during the season. If you have any questions, need assistance, or would like information about local attractions and events, please contact our colleague.
- Next to the camping reception, there is an ATM machine available for HUF cash withdrawals.
- The wristband provided is personal and non-transferable. It must be worn as intended. Upon entering and exiting the camping area, you must always present it, and when entering the baths, it must be scanned at the barcode reader.
- Any changes such as early departure, personal details updates, etc., must be reported immediately.
- Please refrain from disturbing the peace of the camping guests between 13:00 and 14:00, as well as between 22:00 and 7:00. For the tranquility of our guests, we do not accept new arrivals and vehicular traffic between 22:00 and 7:00. During this time, no activities that disturb the rest of others are allowed.

- The manager and staff of the accommodations are authorized to monitor compliance with
  the house rules and to request guests to adhere to them. Indecent and uncivilized
  behavior, disturbing the peace of others and the community's rest, behavior violating
  public morals, loudness, continuous littering, and actions harming the business interests
  of the accommodations will result in immediate expulsion from the premises.
- Children may only stay in the camping and communal areas under parental or guardian supervision, and their behavior is the responsibility of their parents or guardians.
- Strangers are not allowed to stay on the camping premises; visitors may request permission for entry at the reception.
- Please keep the accommodation tidy during your stay and leave it clean upon departure.
   To maintain order and cleanliness, please dispose of garbage in the designated bins.
   Selective waste collection containers are located at the reception, next to the kitchen building, and on 6th Street; please use them! During cleaning hours, please refrain from using the social buildings. It is the duty of those staying at the campsite to protect the environment and vegetation.
- For environmental reasons, car washing, setting up and operating jacuzzis and small pools are prohibited on the campsite!
- Please assist our energy-saving efforts by turning off your air conditioning when you are away.
- Building fires are only allowed in designated areas for cooking or grilling purposes, following fire safety regulations. Fires must be extinguished at the end of the program (no later than 22:00) in all cases!
- It is strictly prohibited to drive nails into trees, cut branches, or pour food scraps or pollutants onto the vegetation or into the rainwater drains.
- Please refrain from conducting commercial activities on the campsite!
- The rules of the road (KRESZ) apply on the campsite. The maximum allowed speed for all vehicles is 5 km/h. Driving under the influence of alcohol is strictly PROHIBITED!
   Please use electric scooters and bicycles on the campsite in a manner that does not endanger your own and others' physical integrity!
- It is FORBIDDEN to ride bicycles or scooters on the entire beach area. Dogs are not allowed on the beach.
- We reserve the right to make changes to the house rules.

We wish you a pleasant stay – personnel of the Hungarospa Hajdúszoboszlói Zrt. and the campsite!

#### FIRE PROTECTION REGULATION

- It is not permitted to perform activities within the camping area that may cause fire or explosion.
- It is not allowed to leave the open-flame or electric cooking-frying equipment unattended when being in use. In case of danger, strong heavy, rain or if it is not needed any longer, the fire shall be put out or the equipment needs to be turned off!
- During the utilisation of the cooking-frying equipment it is strictly PROHIBITED to use explosion- or fire-hazardous boosters (gasoline, gas, paint-diluter, etc.) to lit or quicken the fire!
- In the camping area it is prohibited to use electric equipment that is not standard, or it is
  fire- and accident hazardous. Only those electric equipment items can be used that are in
  impeccable technical condition, are mounted properly and can be connected (fireplace,
  refrigerator, air condition, lighting tools, etc.)
- When leaving the rented area or mobile house the electrically operated equipment shall be
  disconnected and switched off, the electric equipment that is not used for a longer period,
  need to be disconnected from the electric system. This does not relate to the devices that
  are designed for on-going functioning (refrigerator).
- Charging of electric cars is prohibited in the camping area, please ask the reception about the nearest charging stations.
- From one socket only one unit can be operated, it is NOT PERMITTED to use distributors!
- In case of using an extension cord it is not permitted to use another extension from the first one. The maximum length of the extension cord is 3 meters.
- Only the plugs corresponding to the Hungarian standards can be used.
- It is FORBIDDEN to use open flame heating appliances, pyrotechnic materials, or lighting devices (candles, oil lamps, etc.) in the premises.
- Upon leaving the mobile house, guests or employees must ensure that no conditions are left behind that could cause fire or other damage after vacating the premises.

#### IN CASE OF FIRE, YOU SHOULD DO THE FOLLOWING:

Fire! Fire! Fire! should be shouted loudly to alert those in the immediate vicinity.

#### The fire must be reported as follows:

- Call the emergency number 112, to reach the fire department.
- Contact the reception at telephone number +36 52 558-552.

#### In case of fire, the following steps must be taken:

The power supply to the mobile home must be disconnected at the small circuit breakers located in the left room next to the entrance.

Begin extinguishing the fire with the fire extinguishers provided.

Fire extinguishers are located next to the outer columns of the terraces of mobile homes 2, 4, 6, 15, 17, and 19.

## **Applicable plugs and sockets:**











Use the socket in perfect condition with good protective contacts!



## Non-applicable plugs:













## Emergency telephone number

The number 112 is the emergency call number that can be dialed 24 hours a day in all European Union member states. By calling this number, immediate assistance can be obtained from emergency services such as the Police, Ambulance, and Fire Department.

When making an emergency call, you should always provide the following essential information:

- · Your name and phone number;
- The location of the incident:
- What happened, who needs assistance;
- Whether anyone is in immediate danger as a result of the incident;
- The number of possible casualties and the severity of injuries;
- Whether the incident is ongoing or has already occurred.